TRAFFIX®

TRANSPORTATION NETWORK COMPLEXITY CHECK

A Shipper's Self-Assessment Checklist | 5-10 minutes



A diverse carrier network can provide essential capacity and coverage. This assessment helps identify where managing providers, responsibilities, and systems may be creating avoidable work. Check the statements that apply; then use the worksheet to estimate the cost of recurring administrative tasks.

1 TRANSPORTATION PROVIDER MANAGEMENT

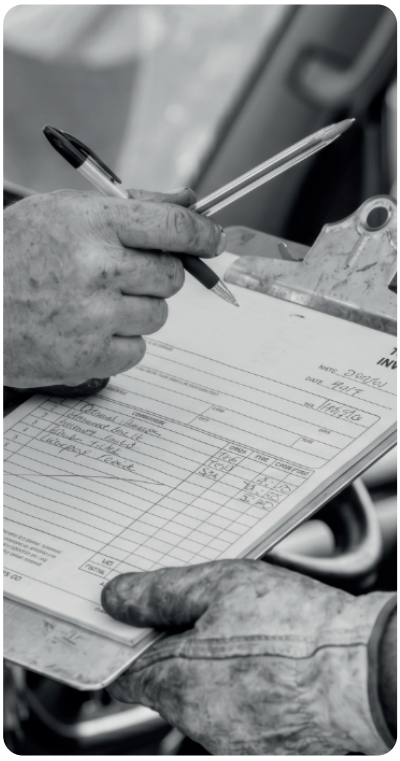


Check each statement that applies to your current transportation operation.

- ☐ We spend significant time coordinating updates or resolving issues across multiple carriers or brokers.
- ☐ We manage separate contracts, rate agreements, and billing processes that require substantial oversight.
- ☐ Some low-volume provider relationships require disproportionate administrative effort.
- ☐ We lack a consistent process for reviewing carrier performance across providers.
- ☐ We regularly contact several providers to resolve a single transportation issue.

Section total: ____ / 5

2 ROLES AND RESPONSIBILITIES

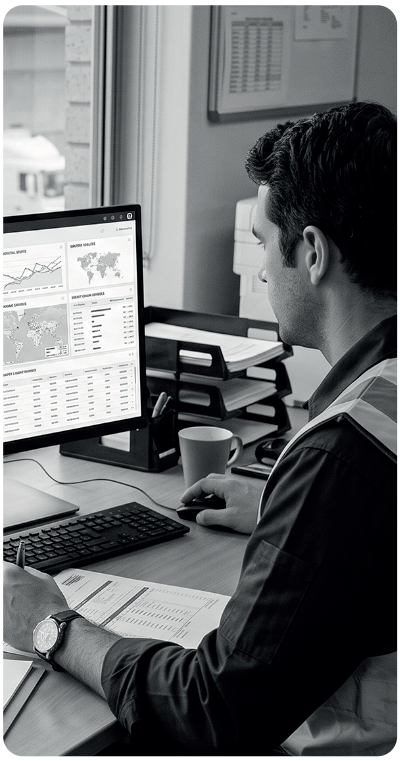


Check each statement that applies to your current transportation operation.

- ☐ Ownership is unclear for one or more stages of the shipment lifecycle.
- ☐ Shipment exceptions frequently pass between teams before someone takes responsibility.
- ☐ Different departments or employees duplicate transportation-related work.
- ☐ Invoice discrepancies require repeated handoffs to identify who should resolve them.
- ☐ Escalation procedures for delays, service failures, or other exceptions are inconsistent.

Section total: ____ / 5

3 SYSTEMS AND ADMINISTRATIVE WORKLOAD



Check each statement that applies to your current transportation operation.

- ☐ Our team uses multiple disconnected systems to plan, track, or pay for shipments.
- ☐ Employees re-enter shipment information into more than one system.
- ☐ Shipment visibility or performance reporting requires manually combining data.
- ☐ Freight invoices regularly require manual reconciliation across records or platforms.
- ☐ Our team spends significant time following up for shipment status or delivery documents.

Section total: ____ / 5

YOUR RESULTS & NEXT STEPS

Add the number of checked statements from all three sections.

Provider management: _____ / 5 Roles: _____ / 5 Systems: _____ / 5

Total score: _____ / 15

Score	Directional interpretation
0-3	Few indicators of fragmentation
4-7	Some areas worth investigating
8-11	Multiple potential inefficiencies
12-15	Widespread indicators of fragmented processes

This is a self-assessment, not a validated industry benchmark. A higher score indicates more processes to examine, not necessarily higher costs.

Estimate the annual cost of administrative effort

For each activity, estimate combined staff hours per week and a fully loaded hourly labor rate. Multiply hours/week x 52 x hourly rate. These figures represent labor effort, not guaranteed savings.

Activity	Hours / week	Rate / hour	Annual effort
Invoice disputes / audits	_____	$ _____	$ _____
Accessorial investigations	_____	$ _____	$ _____
Shipment follow-ups	_____	$ _____	$ _____
Manual data entry / reporting	_____	$ _____	$ _____
TOTAL			**$ _____**

Illustrative example: 15 combined staff hours/week x 52 weeks x $40/hour = $31,200/year in administrative labor effort.

PRIORITIZE YOUR NEXT IMPROVEMENT

Highest-friction activity or process: _____

Potential improvement (ownership, integration, standardization, or provider coordination):
_____

Owner: _____ **Review date:** _____

CONSIDER A MORE INTEGRATED APPROACH

If friction spans carrier management, execution, reporting, and freight payment, a coordinated managed transportation approach may be worth evaluating.

EXPLORE TRAFFIX MANAGED TRANSPORTATION SOLUTIONS OR READ OUR IMPLEMENTATION GUIDE.

TRAFFIX®
High Performance | Logistics

INFO@TRAFFIX.COM
WWW.TRAFFIX.COM